

# Manager Step-by-Step Set Up

This process will help you log in and set up your retail locations in order to start certification.

1. Go to [www.provenwinners.com](http://www.provenwinners.com) and LOG IN.

Log In |

My Ideas

## User account

Create new account | Log in | Request password reset

**Username or Email Address: \***  
  
Enter your Proven Winners username or email address.

**Password: \***  
  
Enter the password that accompanies your username.

**LOG IN**

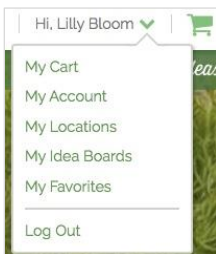
[Forgot your password?](#)

If you forgot your password, click the **Forgot your password?** link at the bottom of the login box and follow the instructions to reset your password.

2. Under **HI, (YOUR USERNAME)** in the upper right, go to **MY LOCATIONS**.  
**NOTE:** If you don't see **My Locations** in the dropdown menu, it may be under a different account you will need them moved to your **CONNECT+** account or you may need to upgrade to Professional, for help with this contact Sandy at 815-895-1872.

In **LOCATIONS** set up your store locations.  
If your locations already exist continue to the next step.

If not, click on **Create Retailer** and input your location information.



SUBSCRIBE TO CONNECT+ 2021

3. **Subscribe to CONNECT+**

Take advantage of our valuable resources by signing up for CONNECT+ exclusive marketing solutions for IGC'S. You must be subscribed to CONNECT+ to begin certification. If you are already subscribed to CONNECT+ on a different account you must be logged in to that account. Each location that needs to certify must be subscribed to CONNECT+

Your Profile



**Lilly Bloom**

Lilly Bloom

Sycamore, Illinois

Member for 4 years

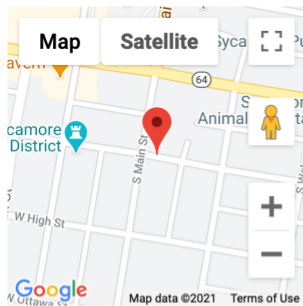
[Edit Profile](#)

Locations associated with your account are listed here. Review them from time to time and update our records to keep customers heading your way. If you know you had a location previously listed with us, but don't see it below, call Proven Winners at 815-895-1872 to claim it.

Subscribe individual CONNECT+ locations one at a time. Additional locations may be added using the Create Retailer link.

Retailer Listings

[Create Retailer](#) [Create Wholesaler](#)



**Busy Bee Gardens**

111 E. Elm St.  
Sycamore, IL 60178  
United States

Phone: 1 888-888-8888

Email: [busybee@gmail.com](mailto:busybee@gmail.com)

**Proven Winners® Products Carried:**

- Proven Winners® Annuals
- Proven Winners® Shrubs
- Proven Winners® Perennials

SUBSCRIBE TO CONNECT+ 2021



Click here to subscribe to CONNECT+ for this location.

**Months Open:**

February, March, April, May, June, July, August, October

**Months Proven Winners Plants Are Generally Carried:**

February, March, April, May, June, July, August, October

**Last Certification Date:**

Never

**1 Verify retail location information** **UPDATE MY RETAIL LOCATION**

IMPORTANT: Please review your retail location information carefully. This information will be used to establish your CONNECT+ subscription and cannot be changed later in the subscription process. Retail location phone and email address are required. Be sure to test your location's website address in a browser, as it will be used for social media promotion. If your location does not have a website address, your subscription website value will be set to 'none'. Please use the update button above to make corrections before continuing.

**Retail Location Name and Address**  
 Busy Bee Gardens  
 111 E. Elm St.  
 Sycamore, IL 60178  
 United States

**Phone:** 1 888-888-8888  
**Email:**  
**Website:**

**2 Verify user account information** **UPDATE MY USER ACCOUNT**

**CONNECT+ email updates and reminders will be sent to this email address.**

**Email:** busybee@gmail.com

IMPORTANT: Email address updates must be verified. If you updated the email address on your user account, an email address change request has been sent to the new email address. You must verify the change by clicking the confirmation link in that email. (Note: The confirmation link will expire in 24 hours.) Then refresh this page to see your new email address above.

**User Account Address**  
 111 E. Elm St.  
 Sycamore, IL 60178  
 United States

**Name:** Lilly Bloom  
**Phone:** 1 888-888-8888

**3 Photo Library Terms of Use**

I have read and agree to the [Photo Library Terms of Use](#) (required)

**4 Select CONNECT+ Subscription Level**

Check out the [CONNECT+ page](#) for more information about each level!

Getting Started (FREE)  
 Basic (\$500)  
 Enhanced (\$1300)  
 Elite (\$2500)

**CONTINUE** **CANCEL**

Verify your information

Agree with Photo Library terms

Select your CONNECT+ subscription level

**4. BEGIN CERTIFICATION SET UP**

Once your store location is set up, you will be able to click on **BEGIN CERTIFICATION SET UP**. If you have more than one location, repeat the remaining steps for each location. There are 5 steps to complete in this window. If the green button says **Subscribe to CONNECT+**, complete that step and the button will automatically change to **Begin Certification Set-Up**.

<p><b>Certification 2021</b></p> <p>Certification status: <b>NOT SUBSCRIBED</b></p> <p>You must be subscribed to CONNECT+ to start certification.</p> 	<p><b>Certification 2021</b></p> <p>Certification status: <b>NOT STARTED</b></p> <p>Click <a href="#">here</a> to find out why you should get certified.</p> <p><b>BEGIN CERTIFICATION SET-UP</b></p> 
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# Busy Bee Gardens

## Certification Status

Not Certified

## Certification History

Never Certified

### Register for the 2021 Certification Program

#### 1 Verify retail location information

##### Retail Location Address

111 E. Elm St.  
Sycamore, IL 60178  
United States

Phone: 888-888-8888

UPDATE MY RETAIL LOCATION

1. Confirm that your location information is correct. IF NOT click **UPDATE MY RETAIL LOCATION**.

#### 2 Verify user account information

Certification email updates and reminders will be sent to this email address.

Email: busybee@gmail.com

**IMPORTANT:** Email address updates must be verified. If you changed the email address on your user account, an email address change request has been sent to the new email address. You must verify the change by clicking the confirmation link in that email. (Note: The confirmation link will expire in 24 hours.) Then refresh this page to see your new email address above.

##### User Account Address

111 E. Elm St.  
Sycamore, IL 60178  
United States

UPDATE MY USER ACCOUNT

2. Confirm that your user account information is correct. IF NOT click **UPDATE MY USER ACCOUNT**

3. Select rewards shipping address. Select an address that can receive shipments as soon as you complete Certification.

#### 3 Select shipping address

Rewards and pizza reimbursement check will be sent to this address: \*

- Retail Location Address  
 User Account Address

#### 4 Specify number of employees

Total number of employees to certify for 2021 (including yourself). Each person will require their own test key. \*

**IMPORTANT:** This garden center will automatically be marked as Certified Complete when the last test is completed. Once you are Certified Complete, you will not be able to add tests for more employees. If you are uncertain how many employees will take the test, it's best to enter more tests than needed and delete unused tests when everyone is finished.

4. Specify the number of employees to test, including yourself.

5. Choose the reward(s) you'd like to make eligible for your staff to receive upon completion of the Certified program.

#### 5 Select rewards

Choose rewards your employees may select from this year. \*

- \$6 POP Store Credit per Employee (shipping charges and tax will apply to purchases)  
 Certified T-Shirt Ladies 2021  
 Certified T-Shirt Mens 2021  
 Certified Hat 2021

This cannot be changed later. Select only one item if all employees should receive the same reward.

Be Quick! Certification rewards CAN run out. We will let you know if one of these options becomes unavailable before you complete certification.

Start Certification

Click **START CERTIFICATION** to begin certification for this location.

You will be prompted a second time to confirm your selection for this location. If everything is good click **YES, I AM READY TO START CERTIFICATION**.

You will receive a Certification Set Up Confirmation email that contains your testing keys and chosen rewards. Keep this for your records. Contact us if any changes are needed.

▲ Rewards will be shipped immediately upon completing certification. Please confirm that the shipping address you selected will be able to receive shipments at that time.

▲ Please confirm the number of employees that will be training. Be sure to include yourself.

▲ Please confirm your selected employee rewards. You will not be able to change these later.

Yes I Am Ready To Start Certification Cancel

5. Certification for this location is now in progress. Take time to familiarize yourself with this page. Refer to your **Certification Set Up Confirmation Email** to assign a different key to each employee and yourself. **Keep a record of which key you have assigned to which person.** When you are ready to begin training, click the **REVIEW CERTIFICATION PROCESS** button below.

**Certification Status**

Not Certified

**Certification History**

Never Certified

**2021 Certification Progress**

Current progress: 0 of 5 tests completed.



Follow your progress towards your pizza party or donation as your employees successfully complete their tests!

Provide your employees with the keys below to use on their tests. After watching the certification training video, they will be able to take a test to review their knowledge. Once all of the tests you requested have been completed, your garden center will be automatically certified. [Get Certified](#) by **May 1** to receive all the benefits.

If your garden center's certification is completed before *Saturday, May 1, 2021 - 11:59pm CDT*, your employees will be given their choice of:

- A \$6 store POP Credit
- Certified T-Shirt Ladies 2021
- Certified T-Shirt Mens 2021
- Certified Hat 2021

Be Quick! Certification rewards CAN run out. We will let you know if one of these options becomes unavailable before you complete certification.

Test Key	Name	Last Modified	Reward
<input type="checkbox"/>	J75-69N-T9Q	Wed, 01/20/2021 - 1:39pm	
<input type="checkbox"/>	3NA-3KV-P7G	Wed, 01/20/2021 - 1:39pm	
<input type="checkbox"/>	U5P-XYM-M7J	Wed, 01/20/2021 - 1:39pm	
<input type="checkbox"/>	WMU-MZ5-RE5	Wed, 01/20/2021 - 1:39pm	
<input type="checkbox"/>	8QE-J2K-HZW	Wed, 01/20/2021 - 1:39pm	

Mark the check box next to any unused test keys you wish to delete, then click the 'Delete Selected Keys' button.

Need more test keys?  **ADD TESTS**

Email yourself a copy:  **SEND**

Need a copy for your records? **PRINT TEST KEYS**

What's the next step? **REVIEW CERTIFICATION PROCESS**

Ready to complete certification?

If you and your employees have finished certification testing for the year, click the button below.

**Complete Certification Now**

Monitor the overall progress of your location and watch your pizza fill to completion!

These are the rewards that you chose for your employees to choose from.

Monitor the individual progress of your employees.

When your employees take the online test, they will be required to enter their assigned test key. When they successfully complete the test, the row in this table that is associated with their **Test Key** will be updated with the employee's **Name** and the **Reward** they selected.

Ready to start training and testing? Click **REVIEW CERTIFICATION PROCESS** and follow the steps towards becoming a Certification Garden Center!

**6. START TRAINING**

Now that your location set-up is complete, you are ready to start training and testing!

This is the main Certification page. You can get here quickly by clicking **Get Certified!** under **Professionals** in the main navigation bar of the Proven Winners website.

**IMPORTANT NOTE: You and your employees do not need to be logged into an account on the Proven Winners website to view this page, the Certification training video or to take the Certification test.**

6 A. Choose the method of training that will work best for your location - **Individual or Group.**

6 B. View the **Certification Training Program Video.**



2021 Certified Training Program Test

Webform 2021 Certified Training Program Test has been updated.

First Name \*

Last Name \*

Test Key \*

Yes  
 No

Please list my FIRST NAME on my "Garden Center/" retailer listing on the Proven Winners website so customers can see who has completed this year's training. It will appear like this:

Be sure to talk to our Proven Winners Certified expert(s): Carol, John, and Marc!

Yes  
 No

NEXT PAGE >

1. **Print your Proven Winners Certification Certificate.** Print your certificate on 8 1/2 x 11 in some, small, landscape orientation for your employees. Thank you for your participation!
2. **Sign up NOW!** To receive email alerts for our news, information & 2-minute videos that can be used weekly to educate yourself or your employees about this topic. If you decide not to sign up now, keep your test key handy. You will need it if you decide to sign up later!
3. **Sign up today** to receive our professional newsletter: **Marketing with Proven Winners.**
4. **Take our survey!** When you take our survey, you'll earn a chance to win a \$100 gift certificate to provenwinners.com or a \$50 Amazon.com gift card. There will be four winners, one for each month from February - May. If you're not interested in taking the survey you can leave feedback using the feedback link in the left side bar.



The 2021 Certification Training Program

At Proven Winners®, plants aren't the only thing we're committed to growing. We're also dedicated to growing your business by increasing your knowledge of Proven Winners plants, products and consumer trends. We understand the crucial role garden centers and their employees play in providing information and advice to people who love to garden. That's why we've developed the Proven Winners Certified Training Program for garden centers - an ongoing partnership that offers the opportunity to learn more about our plants while building your employees' confidence to sell Proven Winners. [Why certify?](#)

Certification ends May 1st.



8 Simple Steps - Get Started Today!

1. **Subscribe to CONNECT+** - The 2021 Certification Training Program is part of the new Proven Winners CONNECT+ program. But CONNECT+ has more to offer than just certification. There are four levels of marketing/advertising services aimed to make your life easier. Check out the chart and subscribe to the level that works best for your business.
2. **Manager set-up** - Add your store location(s), list the number of employees that will complete the training, and choose your rewards. [Download the Managers Step By Step Instructions - PDF.](#)
3. **Train** - Watch the 45 minute training [video](#).
4. **Test and choose reward** - Take the [online certification test](#) or [download the employee test forms](#).
5. **Comment** - Give us some feedback or take our survey and receive a chance to win a \$150 gift card for provenwinners.com or a \$50 Amazon.com gift card. Once you complete the test you will have access to the survey.
6. **Print** - Print your certificate of completion for employees and garden center and these [handy take away sheets - PDF.](#)
7. **Celebrate or Donate** - Enjoy your FREE pizza party or Donate the funds we have allocated for your pizza party to help stamp out hunger in the U.S. and Canada. It's easy—just submit your pizza receipt or donation [HERE.](#)
8. **Post** - Take a picture of your staff wearing their new Proven Winners t-shirts and post it on social media. Tag us at #PWPros to let everyone know your garden center is ready to make recommendations and answer questions about Proven Winners at your store.

Make sure your garden center completes certification by May 1st to receive all the benefits.

Help me find my employees **Certified test keys**:

1. [Logs In](#)
2. Go to **My Content** then **My Account**
3. Click the **Location Name** (Zo's Garden Center)
4. Click **Manage Certification Process** and you'll find the keys

Help me submit my **Pizza voucher**:

1. **Log In**
2. Go to **My Content** then **My Account**
3. Click the **Location Name** (Zo's Garden Center)
4. Click the gray **Certification status box**
5. Click **Get Tools and Resources** and then click **Submit pizza rebate/donation form**

Method 1 - Individual training

Individuals can watch the online video at home or at work and then take the online test and survey. All you need is a test key from your store manager.

1. Manager [Logs In, Sets Up Location, Assigns Keys](#)
2. [Start Training](#)

Method 2 - Group training

A group of employees can watch the online video together, then take the test and send them to Proven Winners via fax, email or mail. This method is great for large groups, stores with multiple locations or those with limited internet access. If you need a flash drive with the video and forms contact us at 1-815-895-1872.

[Download Group Training Package Now - PDF](#)

Method 3 - Offline training

An employee can read through the script and see the graphics from the video, then take the test and send it to Proven Winners mail. This method is great for companies without easy internet access.

[Download Full video script with screen grabs - PDF](#)

[Download Group Training Package Now - PDF](#)

[Offline training for Proven Winners Members, Brokers Reps, Students, Growers, Media and other Interested Parties](#)

Individuals can watch the online video at home or at work and then take the test and fax in the answer sheet.

[Download Test and Answer sheet - PDF](#)

[Offline training - includes script - PDF](#)

[Start Training](#)

6 C. Take the test & choose your reward. The **Certified Training Program Test** is available online and in the **Downloadable Group Training Package.**

6 D. You will know you've successfully completed the online test when you reach the **You've Passed the Test!** page. There your employee will be able to give feedback, sign up for Proven Winners® University, take our survey, print their certificate and much more!

6 E. Celebrate with your certified employees! Submit your pizza receipt or your donation with our online rebate form.

**7. MONITOR YOUR PROGRESS**

Monitor your progress by logging in and viewing your location. To see more detail click **MANAGE CERTIFICATION PROGRESS**. Once you and your employees have successfully completed the test your location will **automatically be certified**. If you have unused keys and/or employees who didn't successfully complete the test (see example below) your location will not complete automatically.

**Certification 2021**

Certification status: **IN PROGRESS**

Employees to certify: 5  
Current Progress: 1 of 5 employees certified

**MANAGE CERTIFICATION PROGRESS**

Have you finished testing, or want to change the # of employees to be trained? Click the button above and follow instructions to complete certification and receive your benefits! (You must have at least one certified employee to complete certification.)

Test Key	Name	Last Modified	Reward
<input type="checkbox"/>	9HU-H75-G7G Laura_test Geoghegan_test	Tue. 01/19/2021 - 4:39pm	POP Credit
<input type="checkbox"/>	APH-A35-397 Reed Bloom	Tue. 01/19/2021 - 4:49pm	Did Not Finish
<input type="checkbox"/>	JPC-50T-W94	Tue. 01/19/2021 - 2:02pm	
<input type="checkbox"/>	A2K-SE5-DCP	Tue. 01/19/2021 - 2:02pm	
<input type="checkbox"/>	XTT-EN5-GUH	Tue. 01/19/2021 - 2:02pm	

Mark the check box next to any unused test keys you wish to delete, then click the 'Delete Selected Keys' button.

This red indicator will identify employees that started but did not successfully complete the test. These employees will not receive rewards if they don't complete the test.

Have this employee retake the test using the same test key. All the questions have to be answered correctly in order to complete. Correct answers can be found at the top after they click submit.

**COMPLETE CERTIFICATION**

If there are unused test keys or if an employee does not plan on finishing, it is important to log back into the website and mark your location complete. Go to **HI, (YOUR USERNAME)**, in the pull down menu select **MY LOCATIONS** and click **MANAGE CERTIFICATION PROCESS**. Then click **COMPLETE CERTIFICATION NOW**. You will be prompted a second time to confirm your selection for this location. If everything is good click **YES, I WANT TO COMPLETE CERTIFICATION**.

Test Key	Name	Last Modified	Reward
<input type="checkbox"/>	9HU-H75-G7G Laura_test Geoghegan_test	Tue. 01/19/2021 - 4:39pm	POP Credit
<input type="checkbox"/>	APH-A35-397 Reed Bloom	Tue. 01/19/2021 - 4:55pm	POP Credit
<input type="checkbox"/>	JPC-50T-W94 Rose Bloom	Tue. 01/19/2021 - 5:03pm	POP Credit
<input type="checkbox"/>	A2K-SE5-DCP Briar Bloom	Tue. 01/19/2021 - 5:18pm	POP Credit
<input type="checkbox"/>	XTT-EN5-GUH	Tue. 01/19/2021 - 2:02pm	

Mark the check box next to any unused test keys you wish to delete, then click the 'Delete Selected Keys' button.

An unused test key has no Name or Reward displayed. If this key was assigned to someone, have them take the test. They must successfully complete the test to get a reward.

If no one is going to use that test key it can be deleted by checking the box to the left and clicking the **DELETE SELECTED KEYS** **BUTTON**.

If you remove all unused test keys, your location will **automatically be certified**.

**DELETE SELECTED KEYS**

Need more test keys?  **ADD TESTS**

Email yourself a copy:  **SEND**

Need a copy for your records? **PRINT TEST KEYS**

What's the next step? **REVIEW CERTIFICATION PROCESS**

Ready to complete certification?

If you and your employees have finished certification testing for the year, click the button below.

**Complete Certification Now**

Ready to complete certification?

If you and your employees have finished certification testing for the year, click the button below.

**⚠** Completing certification is final. Please make sure everyone has completed testing and then click the confirmation button below. **NOTE: Individuals that did not finish the test (0) will not receive a reward.** Once your location is marked complete, your free reward items will be processed and shipped.

**Yes I Want To Complete Certification** **Cancel**

**Congratulations! Your location has competed Certification!** You will receive a certification complete email that contains information about your reward order and/or POP coupon plus your pizza voucher code.

Go to **HI, (YOUR USERNAME)**, in the pull down menu select **MY LOCATIONS** and click **GET TOOLS AND RESOURCES**.

**SUBMIT PIZZA REBATE FOR REIMBURSEMENT**

**DONATE PIZZA PARTY REBATE TO CHARITY**

Print out your **Garden Center Certificate** and **Press Release** to send to your local media outlets. Your employee will have the ability to print their own **Employee Certification Certificate** to recognize their individual accomplishments, but it is also here in case you need it. The **Proven Winners Certified Garden Center Logo** can be added to your web site or other marketing materials.

## Busy Bee Gardens

**Certification Status**  
Certified: Tue, 01/19/2021 - 12:00am

**Certification History**  
2021

**Certification Complete!**

Congratulations on completing the certification requirements, and thank you for getting involved with Proven Winners® and your customers. We're proud to give your business priority listing among other certified locations in your local area, and you should be proud of your progress. We encourage you to **download the files below**. They are all setup to allow you to advertise your accomplishment in store, and to the press in your area. Just fill in your name, and print. As a Proven Winners® Certified Garden Center you can proudly display the Certified Garden Center logo on your website.

- [Garden Center Certificate](#)
- [Employee Certification Certificate](#)
- [Certification Press Release](#)
- [Certified Garden Center Logo](#)

**Pizza Rebate**

Voucher Code: 1611098539-365303  
Expiration: 6/15/2021

**SUBMIT PIZZA REBATE FORM** **DONATE PIZZA PARTY REBATE TO CHARITY**

**NEW DONATE OPTION FOR 2021!** Rather than being reimbursed for your pizza party, you may choose to donate the funds we have allocated for your pizza party to help stamp out hunger instead. Donated funds will be accumulated throughout the Certification Training Program with a donation made by Proven Winners in July 2021 to [Feeding America](#) in the U.S. and [Food Banks Canada](#) in Canada.

Make sure you congratulate the certified members of your team!

Test Key	Name	Date	Reward
9HU-H75-G7G	Laura_test Geoghegan_test	Tue, 01/19/2021 - 4:39pm	POP Credit
APH-A35-397	Reed Bloom	Tue, 01/19/2021 - 4:55pm	POP Credit
JPC-SQT-W94	Rose Bloom	Tue, 01/19/2021 - 5:03pm	POP Credit
AZK-SE5-DCP	Briar Bloom	Tue, 01/19/2021 - 5:18pm	POP Credit

Congratulations again,  
Jessica DeGraaf  
Meghan Owens  
Retail Account Managers

**Have your free pizza party or donate to food bank. Click SUBMIT PIZZA REBATE FORM** to submit your receipt to Proven Winners for reimbursement **OR** click **DONATE PIZZA PARTY REBATE TO CHARITY** to donate to a food bank.

## 8. PIZZA PARTY REIMBURSEMENT INSTRUCTIONS

The pizza rebate form will pre-populate with all your information including your voucher code. You can also find your voucher code in the Certification Complete email we've sent to the manager congratulating your team on completing certification. Fill out the rest of the pizza rebate form and click **SUBMIT**.



Voucher Code: \*

1548701798-365303

✓ Your reimbursement check will be issued to:  
Busy Bee Gardens  
111 E. Elm St.  
Sycamore, IL 60178  
United States

## UPLOAD RECEIPT

Voucher Code: \*

1611098539-365303

✓ Your reimbursement check will be issued to:  
Busy Bee Gardens  
111 E. Elm St.  
Sycamore, IL 60178  
United States

Receipt: \*

No file chosen

Upload a photo or scanned copy (gif, jpg, png or pdf) of your pizza party receipt. If your receipt includes non-reimbursable items (as defined above), please note those details on the receipt copy or in the Comments section below.

Requested Amount: \*

\$

The cost of the pizza and its applicable taxes for all of your 2018 certified employees.

Currency: \*

- US Dollar  
 Canadian Dollar

Memo:

This will be printed in the check memo area. (Optional)

Photo:

No file chosen

Upload a photo from your pizza party.

Comments:

If your receipt includes non-reimbursable items (as defined above), please note those details here or on the copy of the receipt.

You will receive a **Rebate Submission Received Email** that contains information summarizing your rebate details. Allow 4 weeks for delivery of your reimbursement check.

To check your reimbursement status, log into your account, go to **HI, (YOUR USERNAME)**, in the pull down menu select **MY LOCATIONS** and click **GET TOOLS AND RESOURCES**.

The Pizza Rebate status will also be updated when the reimbursement check has been issued. When you click the button for donation, you will be taken to a page prompting you to confirm that you want to donate. If you click yes, the will just be taken to a confirmation page.

Are you sure you'd like to donate your 2021 Pizza Party Rebate to charity?

This action cannot be undone.

# Employee Training

Test Key: \_\_\_\_\_

Watch video ([www.provenwinners.com/training](http://www.provenwinners.com/training))

Take the test your manager will give you a printed copy to complete or you can take it online.

After completing the test, you will have a few options:

**Print** out your employee certificate of completion

**Feedback** ([www.provenwinners.com/feedback](http://www.provenwinners.com/feedback)) – Have a quick comment about the certified training program? Just click the **feedback** link in the left sidebar of our website and let us know what you think. If you are completing certification offline email [sandy@provenwinners.com](mailto:sandy@provenwinners.com) with any comments.

**Sign up** ([www.provenwinners.com/certification/pwu/signup](http://www.provenwinners.com/certification/pwu/signup)) to receive email links to view the NEW Proven Winners University videos. **EXCLUSIVE TO 2021 CERTIFIED EMPLOYEES ONLY NOTE: You will need to have your certification test key to sign up.**

**Sign up** to receive our Retail Newsletter ([www.provenwinners.com/professionals/newsletters](http://www.provenwinners.com/professionals/newsletters))

## Need More Information?

### Questions Regarding Certification:

Sandy Wentworth [Sandy@provenwinners.com](mailto:Sandy@provenwinners.com) 815-895-1872

### Questions Regarding CONNECT+:

Kara Bartmess [connectplus@provenwinners.com](mailto:connectplus@provenwinners.com) 815-895-0104

### Looking for help with Social Media?

Jessica DeGraaf [Jessica@provenwinners.com](mailto:Jessica@provenwinners.com) 616-706-7970

### Want to use our Garden Answer videos in your store or in your social media?

Jeanine Standard [Jeanine@provenwinners.com](mailto:Jeanine@provenwinners.com) 309-824-2561

### Looking for additional videos on Proven Winners products?

See all our retailer videos – <https://www.youtube.com/user/provenwinnersretail>

### Find new plants for 2021:

<https://www.provenwinners.com/plants/search/year/2021>

Check out our newest website dedicated to the National Plant of the Year Program: [www.nationalplantoftheyear.com](http://www.nationalplantoftheyear.com)

### Proven Winners University - [www.provenwinners.com/University](http://www.provenwinners.com/University)

View 2-5 minute videos on popular topics. Use as additional staff training or share them with your customers.

**EXCLUSIVE TO 2021 CERTIFIED EMPLOYEES ONLY**